

Dear Residents, Families, and Friends

February 25, 2021

We are happy to have this occasion to send you our latest update concerning our Home. Already a year has passed since we entered into our “Lock-Down” mode because of the Covid 19 pandemic.

Thank you for your understanding and patience in supporting us during this difficult time. We have done our best to follow the guidelines from CDC & CMS. Right now, thank God, we are happy to share some good news in reference to new guidelines.

At this time, most of the Residents and Staff have received 2 doses of the Covid vaccine, thanks to Walgreens and their staff. Our own staff continues to be tested weekly; the Residents are tested monthly, and **we have had no positive cases in the last 28 days**. This has enabled us to present our reopening plan to the Delaware Public Health Department. In other words, we have moved from stage 1 to stage 2 – which means we can start having small group activities, communal dining and indoor visitation. This is good news!!

Of course, we have to submit all our endeavors to the health department for approval. At this time we already have opened our three dining rooms with a capacity of 10 Resident each, and also have accommodated small group activities.

As for indoor visitation – **our Home must adhere to the core principles of Covid-19 Infection prevention which include mask/face covering, hand hygiene/sanitizing and social distancing**. All visits **must be scheduled by appointment**, so each family members need to contact “Raj” in our Activity Department to schedule their visit. The number of visitors per Resident is limited, as also the number of visitors in the Home. All visitors must check in upon arrival and sign a visitors’ log before going directly to the designated area **only**.

Visitations will be scheduled Monday through Friday, 9am – 4pm, for 30 minutes per visit, however in special circumstances, evening and week-end visits may be arranged. **All visits must be supervised as indicated by State guidelines**.

There have been some concerns over the use of “smart voice technology” – at this time, our primary concern is to respect & protect the privacy of each Resident’s personal health information and in compliance with Health Insurance Portability and Accountability ACT (HIPPA). We are reviewing a policy to determine what will be best for the Home and the Residents. We ask you to be patient with us and while waiting for more information we can offer you the use of the IPAD/facetime, ViewClix etc. to connect with your loved ones. Quite a few Residents have been using it with their families, and they really appreciate the opportunity to connect.

As always, we welcome any suggestions or concerns you may have to further create a person-centered approach for our Residents, for their physical, mental, spiritual & psychosocial well-being, supporting their quality of life.

We join of St. Jeanne Jugan in saying: “Blessed be God! Thank you my God! He is so good, God!

God bless you!

Sr Margaret Regina and all the Little Sisters