

May 11, 2020

Dear Residents, Families and Friends,

I am overdue in updating you about the situation of our Residents and staff here at Jeanne Jugan Residence. We had a lovely day for Mother's Day, with several friends of the Home offering special treats for the Residents to brighten their day. We were especially touched by two young nursing assistants who collaborated to purchase gifts for each of the ladies on one of the nursing units. Each Resident received a large, beautiful gift bag full of clothing, toiletries and other items specially chosen for her. The generosity of these two young women brought me to tears!

I am happy to report that all Residents and staff — except for one employee — are now considered Covid-19 recovered. Since nearly all of our employees have now returned to work, Christiana Hospital was able to withdraw from the Home on May 6. We will remain forever grateful to the willing, smiling Christiana Hospital employees — from nurses to housekeepers — whose help enabled us to continue meeting the needs of our Residents when so many of our own staff members were sidelined by the coronavirus.

Little by little we are looking forward to the day when life will return to relative normalcy. The Residents on the nursing units are now allowed to leave their doors open during the day and to ambulate in the hallways one at a time. They have begun to receive showers and have their hair washed on a scheduled basis; these little things mean so much to them.

Residents and staff alike were able to celebrate Cinco de Mayo with a festive Mexican meal, although the Residents were and still are required to eat in their rooms. A charitable group also provided all of the employees with a delicious fried chicken luncheon last Friday to show their appreciation for their devotedness to the elderly. This week we will try to find ways of observing National Skilled Nursing Care Week; this year's theme is *Sharing Our Wisdom*.

In the midst of so many challenges directly related to Resident care, we have also experienced significant financial challenges as a result of the pandemic. Along with funds received from the Federal Government through the Cares Act and the Payroll Protection Plan, we continuously witness a constant stream of little and big packages arriving at our front door — donations of all types, from people from many walks of life.

While we are still in need of monetary donations to help cover the ongoing cost of PPE, we wish to take this opportunity to thank all those who have supported us through this difficult time.

Before closing I want to assure you of our love and concern for your loved one here at Jeanne Jugan Residence. If you are aware of any unmet needs or desires they may have please let us know.

Sincerely,
Sr. Margaret Regina and the Little Sisters